

## **Everyday Accidents Happen**

### *How to care for your hand hooked product*

Your Jo Ellen Designs 100% wool hand hooked rug will last for years with simple, routine vacuuming and attentive care should an accident happen.

Vacuum your rug regularly with the hard-floor attachment, but do not use a beater bar brush attachment that is used on wall-to-wall carpeting. It is too rough on the fibers.

For every day accidents follow these easy steps to ensure your rug doesn't suffer from a mishap:

#### **1. Act Fast**

#### **2. BLOT – NEVER RUB**

#### **3. Clean stain - Edge to Center**

#### **4. Do Not SOAK**

#### **5. Pat and Fan Dry**

#### **6. Brush Pile**

You have to move fast when spills happen. If you keep a box with the following supplies close at hand you'll be prepared to act for the sake of your rug and many other wool items in your home: dry cleaning fluid, club soda, cotton cloths, white vinegar, mild dishwashing detergent (containing no alkalis or bleaches), alcohol, 3% hydrogen peroxide, clothes brush, household ammonia, salt, and nail polish remover (acetone).

Scoop or scrape off solid stains with a spoon or blunt knife. Blot up excess spills with paper towels. Don't rub, as this will spread the stain. You want the opposite of the ripple effect, working the stain from the edge to the center. This will hopefully contain the stain and not affect the rest of the rug. Always apply antidote with a clean cloth. Do not soak the stain with cleaning solution; the less moisture the better. Finally pat excess moisture with paper towels and dry with a fan or hand blow dryer, preferably on a low heat setting. On old and stubborn stains, repeat the process until the stain is completely removed.

Use the chart and key below as tools to help determine which method to use when treating common stains.

**Cleaning Methods Key - Make sure to blot after every step!**

**Method A:** Detergent – Vinegar – Detergent – Water

**Method B:** Cleaning Fluids – Detergent – Water – Ammonia – Detergent – Water

**Method C:** Detergent – Vinegar – Ammonia – Detergent – Water

**Method D:** Detergent – Ammonia – Detergent – Water

**Method E:** Detergent – Water

**Method F:** Detergent – Ammonia – Vinegar – Detergent

**Method G:** Salt – Water – Detergent - Water Detergent Solution – 1 tsp dishwashing liquid + 1 cup water Ammonia Solution – 1 oz ammonia + 1 cup water Vinegar Solution – 1 part vinegar + 2 parts water

<b>SPOT</b>		<b>SPOT</b>	
Alcoholic Drink	A	Lipstick	A
Ammonia/Alkali	A	Machine Oil	B
Beer	E	Mayonnaise	B
Bleach	A	Milk	A
Blood	C	Mixed Drinks	E
Butter	B	Mud	A
Candy/Sugar	A	Mustard	E
Carbon Black	B	Paint	B
Catsup	B	Perfume	A
Charcoal	A	Rust	A

Chocolate/Cocoa	A	Salad Dressing	B
Coffee	D	Sauce	A
Cooking Oil	B	Shortening	B
Cosmetics	B	Soft Drink	E
Crayon	B	Soy sauce	B
Dye (blue/black)	C	Starch	B
Dye (red)	E	Tar	B
Egg	B	Tea	D
Excrement	C	Toothpaste	A
Fruit Juice	E	Urine (old)	B
Furniture Polish	B	Urine (fresh)	E
Gravy	A	Varnish	B
Hair Oil	B	Vaseline	B
Hair Spray	B	Vomit	B
Hand Lotion	B	Washable Ink	A
Ice Cream	B	Wine	G
Lard	D		

Disclaimer: For difficult or unlisted stains, please consult with a professional rug cleaner. These stain removal tips are to be used as guides **only**. Jo Ellen Designs accepts no liability for damage from the use of these solutions.

(Adapted from Feizy Rugs rug care instructions.)